



Finance Department - Financial Reporting

Financial Systems Product Owner Job Description



100
HATHERTON
STREET

Financial Systems Product Owner



The role is to develop whg's financial systems and promote their usage across the Group, working alongside the Financial Systems Transformation Manager to deliver systems and processes which are efficient, effective and in line with best practice.

The Financial Systems Product Owner will work closely with colleagues within the Finance Department, as well as those across the business to develop effective solutions which enhance the user experience.

They will also work closely with key internal stakeholders such as IT, who will manage the infrastructure and operating system. In addition, the postholder will support the development and review of other corporate systems as appropriate, specifically where there is a need for integration with financial systems.

The postholder will be expected to work proactively with systems providers and to network with others across the sector to ensure that systems continue to be enhanced, in-line with corporate and departmental objectives.

What are the key responsibilities?

- To proactively manage the effective day-to-day operation of all Financial Systems
- Be the primary support contact for users regarding the current financial system (e.g. Open Accounts / eBIS).
- To be an expert system owner providing support to users by providing training for new starters, those changing roles, and refresher training as required.
- Work with users and wider stakeholders to embed a "single source of truth" mentality and approach to financial system usage and data.
- To assist with the development of systems, processes, working practices and deployment of skills to ensure that systems are exploited to their full potential.
- Promote and expand the use of financial systems across the business.
- Support colleagues in reviewing existing financial systems, and related systems, to ensure that ongoing value is maximised as part of BAU.
- To proactively identify opportunities for process improvement, by gathering and analysing business requirements, translating them into user stories and recommending appropriate solutions
- To evaluate enhancements, upgrades to functionality and system capabilities and recommend those that maximise the delivery of corporate and departmental objectives.
- Assist in defining the vision and strategy for financial systems
- To be responsible for reviewing, setting, prioritising the delivery of the Finance Systems roadmap.
- To lead application management of all financial systems, along with providing input into the scheduling and prioritisation of development and upgrades.
- To act as the primary liaison point between finance and IT in relations to financial systems
- Develop, maintain and disseminate training materials for all relevant systems and applications.
- Responsible for maintaining a change control register of all system changes.
- Ensuring systems comply with prevalent GDPR regulations, this included all test and development systems.
- Assist in ensuring all developments are undertaken with "Data-driven decisions" as a prime consideration.
- Support the Financial Systems Transformation Manager in all financial systems related activities.
- Work in accordance with whg policies and procedures.
- Actively promote and demonstrate whg's values.

Financial Systems Product Owner



Role Requirements:

- Experience of developing accounting and business systems in a comparable organisation.
- Knowledge of financial processes and procedures.
- Good analytical and problem-solving skills.
- Experience of being part of projects to deliver systems and process enhancements.

- Experience of implementing process and change control.
- High level of IT skills and experience, particularly in MS Office products and large accounting systems.
- Willingness and ability to be hands-on regarding system changes.
- Ability to work under pressure and to tight deadlines.
- Graduate in a related technical discipline (such as IT, Finance, etc.) or demonstrably qualified by experience.

Relationships:

- Postholder will report to the Financial Systems Transformation Manager
- To work collaboratively with other areas of the business on systems related projects

whg's values and behaviours:

- whg has an ambitious aim to be an exceptional place to work that attracts, develops and retains talent. We recognise that our success as a business depends largely on the quality and commitment of our colleagues. The values set out in The Plan identify the behaviours that all colleagues are expected to display.

Our values



Trustworthy

You can rely on us. We are honest in everything we do.



Respectful

Valuing people and treating everyone with empathy and fairness.



Accountable

Taking responsibility for our actions and owning the delivery of our promises.



Collaborative

Achieving great things by working together.



Excellent

Striving to be the best and delivering the best outcomes for customers and the organisation.